



City of Fort St. John

# Utilities Rates and Billing

NEW RATES 2026

## Utilities Rates

To achieve Council's goal of financial sustainability, water and sewer rates are to be increased annually to achieve full-cost recovery for the operation of the water and sewer system.

Full cost recovery pricing means water and sewer rates will include all costs associated with providing the supply and treatment of drinking water as well as the collection and treatment of wastewater.

Achieving full cost recovery is a necessary step to ensure the continued success of the City's water and wastewater program.



	2025	Jan. 1, 2026
Water per Cubic Metre (m <sup>3</sup> )	\$1.98	\$2.01
Water Fixed Charge per month	\$13.00	\$13.00
Rural Water Station & Users outside City Boundaries per Cubic Metre (m <sup>3</sup> )	\$5.00	\$5.00
Rural Water Station non-domestic use, per Cubic Metre (m <sup>3</sup> )	\$10.00	\$10.00
Summer Sewer per Cubic Meter (m <sup>3</sup> ) <i>May 1 to August 31</i>	\$1.86	\$1.89
Winter Sewer per Cubic Meter (m <sup>3</sup> ) <i>January 1 to April 30, September 1 to December 31</i>	\$2.06	\$2.10
Sewer Fixed Charge per month	\$14.00	\$14.00
Garbage Collection per bin	\$8.00	\$8.00
Recycling Collection per bin	\$5.00	\$5.00
Administration fee for additional cart per cart	\$30.00	\$30.00
Administration fee for replacement cart	\$100.00	\$100.00



### Save \$5 a month

Sign up for e-billing to save \$5 every month.

Visit [fortstjohn.ca/utilities](http://fortstjohn.ca/utilities) to complete the sign up form.



### Need to make changes to your Utilities Account?

Visit [fortstjohn.ca/utilities](http://fortstjohn.ca/utilities) and use the web form to make changes to your account, including

- Change mailing address
- Set-up new utilities account
- Transfer utilities between locations
- Cancel utilities account

# Utilities Payment Deadline

**December 31st is the deadline to pay outstanding utility balances!**

Per Bylaw 2457: "All outstanding amounts due and payable on December 31st of each calendar year shall be placed on property taxes and deemed to be taxes in arrears"

## How can I make sure no balances transfer?

See the payment methods listed on the back of your bill, or the second attachment for e-billing for your payment options. Be sure to make online banking payments 3-5 business days prior to month-end to ensure your payment arrives on time.



*Payments received after the date of billing will appear on the next bill.*

SERVICE ADDRESS		BILLING START DATE	BILLING END DATE	METER READ	DUE DATE
		Dec 1, 2025	Dec 31, 2025	Actual	Jan 31, 2026
DATE	UTILITY SERVICE	PREVIOUS READ	CURRENT READ	CONSUMPTION	TOTAL
12/31/2025	Y/E trans from util to P/Tax				-380.19
12/31/2025	Water	758	787	29.0	56.55
12/31/2025	Monthly Fixed Water Charge				13.00
12/31/2025	e-Bill Credit				-5.00
12/31/2025	Sewer			29.0	58.58
12/31/2025	Monthly Fixed Sewer Charge				13.00
Message Center					
		Current Charges	136.13		
		Previous Balance	380.19		
		Payments we processed	0.00		
		Adjustments	-380.19		
		Balance Forward	0.00		
		Total Payable in CAD funds	136.13		

## Oops! I think my utilities were transferred!

### How can I check?

- Your December utility bill (with a due date of Jan 31, 2026) will tell you.
- Check the details section of the bill for a line item titled "Y/E trans from util to P/Tax".
- If your bill has the highlighted line item pictured above, the balance was transferred to property taxes!
  - Payment can still be made: simply pay the transferred balance to your property tax account or reach out to your landlord to make payment arrangements with them. Note: Property tax balances accrue daily interest.
  - Tenants are welcome to make payments directly to their landlord's property tax account.
- If you don't know the correct balance or the Property Tax account number, reach out to the Finance Dept at 250-794-3321 or send an email to [utilities@fortstjohn.ca](mailto:utilities@fortstjohn.ca)



## Questions?

### Utilities Billing

[utilities@fortstjohn.ca](mailto:utilities@fortstjohn.ca) or 250-787-8167

### Water Meter Service Appointments

[metertechs@fortstjohn.ca](mailto:metertechs@fortstjohn.ca) or 250-787-8013

### Utilities Infrastructure or Solid Waste

Jeremy Garner, Director of Public Work and Utilities  
[jgarner@fortstjohn.ca](mailto:jgarner@fortstjohn.ca) or 250-787-8174