

# COVID-19

## What to expect using Recreational Facilities



**Public Programming sessions (such as swimming or skating) must be booked in advanced due to capacity limits**

- To ensure physical distancing, space will be limited
- Bookings can be made up to one day in advance
- Name, phone number, and payment must be provided at time of booking
- Participants will be permitted to book additional sessions for the same day, space permitting, upon arrival
- Participants should come to the facility sport-ready
- Participants can check in at the front desk up to five minutes prior to the scheduled session time
- Participants may be given a coloured wrist band as proof they have pre-booked and paid for their session
- Refunds for public programming sessions are not available
- Time-slot transfers will be considered but not guaranteed

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