

Water Billing Dispute Form

The City of Fort St. John allows for an account holder to dispute water billing charges regarding the accuracy of an account billing, a meter testing process, or an over billing adjustment process. An appeal must be made within 30 calendar days of receiving the water meter testing results or notice from the City regarding the over or under billing.

Applicant Name:

Account Number:

Phone:

Alt. Phone:

Email address:

Service address:

Unit:

Reason for dispute:

Please save a copy for your records then email the completed form to utilities@fortstjohn.ca

Office Use Only:	
Received By:	Date Sent to PW:
Attachment:	Service Request #: